



Media Release
31 March 2025
Western Sydney

Riverlink Joins SydWest Securing the Future of Disability Support in Western Sydney

Two of Sydney's most trusted community organisations, Riverlink Disability Services and SydWest Multicultural Services, are coming together to strengthen and expand disability support services across the Western Sydney region.

This merger, ensures that Riverlink's person-centred, high-quality disability support services will continue for years to come, backed by the broader resources and expertise of SydWest.

Founded in 1987 by a group of proactive parents seeking better support for their children with disabilities, Riverlink has been a pillar of care and inclusion for almost four decades. SydWest, with nearly 40 years of leadership in multicultural and community services, shares the same mission: ensuring that people, regardless of background or ability, have access to the support they need to thrive.

"Riverlink was created by families who believed in something better. That belief is why we're here today – making sure that same mission continues for decades to come," said JouJou Faulker, CEO of Riverlink.

For participants and their families, services will continue as usual – same staff, same care, same commitment. Riverlink will retain its name and identity while becoming a legal entity within SydWest.

SydWest CEO Elfa Moraitakis welcomed Riverlink into the SydWest family, saying:
"This merger is about building something stronger together. Riverlink's dedication to



person-centred care aligns perfectly with SydWest's values. By joining forces, we're ensuring that more people receive the support they need, now and into the future."

The merger follows SydWest's successful integration of disability services provider Participate Australia in recent years, reinforcing its commitment to growing and sustaining high-quality disability and community services in the region.

What this means for the community:

- Continued care. Riverlink's services and support remain unchanged.
- Long-term stability. The merger secures the future of disability services in Western Sydney.
- More opportunities. Over time, participants will gain access to broader services, new programs, and greater community connections.

The transition process will unfold gradually, with a "business as usual" approach to ensure continuity and stability.

STATEMENT ENDS /

Media enquiries

For further information or to arrange photo opportunities or interviews, contact Vikki Hine, Media and Events, SydWest Multicultural Services on vikki.hine@sydwestms.org.au or 0428-109-215.